



DISCRIMINATION IS AGAINST THE LAW

Cedar Valley Medical Specialists, P.C. ("CVMS") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. CVMS does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. CVMS provides free aids and services for people to communicate effectively with us, such as:

- Qualified sign language interpreters
- Qualified interpreters for languages other than English
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Written information in other languages

If you need any of these services, contact the CVMS office manager or front desk staff.

If you believe that CVMS has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

CVMS Practice Civil Rights Coordinator
4150 Kimball Ave, Waterloo, IA 50701
Phone: 319-235-5390
Fax: 319-287-9249

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance the Practice Civil Rights Coordinator is available to help you. You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically at <https://www.hhs.gov/ocr/filing-with-ocr/index.html>, by phone at 1-800-368-1019 or 800-537-7697 (TDD), or by mail at:

U.S. Department of Health and Human Services
200 Independence Ave. SW
Room 509F HHH Building
Washington, DC 20201

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

<https://www.hhs.gov/civil-rights/for-individuals/section-1557/translated-resources/index.html>